

PFM for Provider Collaboratives:

Providing the best possible patient journey in mental health

Mental healthcare providers and commissioners are delivering more patient-centred care using Cambio Patient Flow Manager (PFM). PFM is used by multiple NHS organisations to digitise the whole mental health patient pathway and deliver more efficient, joined-up care.

Key benefits

- **Improve operational care:** Mental health providers can enhance referral, assessment, and patient stay management processes. Our intuitive software provides a single point of truth with alerts that let people know what needs to be done and when.
- **Deliver more collaborative care:** Community providers and members of the extended multidisciplinary team can be more easily involved in a patient's care. Secure access to comprehensive patient information makes virtual wards and step-down care much more straightforward to manage.
- **Monitor and manage the demand for care:** System leaders can optimise bed usage, report on activity, and address system pressure points. Our real-time Command Centre helps match capacity to demand at an organisational, collaborative or national level.

Referral and Assessment Optimisation

Cambio PFM manages the patient's journey from referral through assessments to admission. It collects validated referral information, with alerts and reminders for any missing data. Urgent referrals can be identified quickly and care prioritised according to need.

Clinicians can assess patients using digital forms that can automatically suggest therapeutic needs. Full access to the patient history can be securely provided to staff across numerous care settings, wherever the patient may be.

The clear solution for NHS Provider Collaboratives

"Every single one of our partners saw this as the solution. That meant we could go from concept to procurement, build and go live in around six months."

- Dr Jason Fee, Clinical Director of South West Provider Collaborative at Devon Partnership NHS Trust.

Safe: Assured governance and patient confidentiality through extensive Role Based Access Control (RBAC) capabilities. Users only see the patient data for which they are authorised.

Flexible: PFM does not force a supplier view of how customers will work as it can be configured to meet locally defined business requirements.

User-friendly: Straightforward to implement, Cambio PFM brings multiple benefits to provider collaboratives and across the wider mental health network.

NHS Number	Name	Age	Rdy	Current Outcome	Gender	Allocated Assess Unit	Transform Care	Date Referral Agreed by Assessor	Wait Time (Days)	Referral Type	Referral Accepted Date	Access Assess Date	Date Access Report Submitted	Funding
109 820 7974	X Y	119		Not for secure	Not Known	Wickham LSU		05/08/2020		Routine		28/08/2020	08/09/2020	
111 111 1197	Iam197	60		Access assessment ok	Male			27/08/2020						
111 111 1154	Iam154	60		Access assessment ok	Male			04/08/2020						
804 489 2907	Sharon Bentley	48		Access assessment ok	Female	Devonans MSU		14/08/2020	100	Urgent	15/08/2020	31/08/2020	31/08/2020	Devon
555 555 5555	givi555 fam555	60		Access assessment ok	Female			06/08/2020						
466 285 2870	Referral Patient	44		Access assessment ok	Not Known			31/07/2020				05/08/2020	05/08/2020	
888 888 8888	M H	48		Access assessment ok	Male	Devon Partnership		06/08/2020	101	Routine	14/08/2020	14/08/2020	20/08/2020	Devon
666 666 6666	Patient Y	40		Access assessment ok	Male			06/08/2020						
116 626 0151	Paddy O'Neil	40		Access assessment ok	Male			21/08/2020						
111 111 1111	remove pat standard	37		Access assessment ok	Female			26/10/2020				29/10/2020	29/10/2020	Devon
999 999 9999	M Patient	40		Access assessment ok	Male	Devonans MSU		14/08/2020						Devon
777 777 7777	Kitty Hello	44		Not for secure	Indeterminate	Kevedoke LSU		06/08/2020	105	Routine	10/08/2020	13/08/2020	20/08/2020	Gloucestershire
473 734 4192	Patient Referral MHA	116		Access assessment ok	Female	FIND AWP	Yes	30/07/2020	116	14-day Transfer	30/07/2020	03/08/2020		Devon
408 888 9950	Double Name Double	40		Access assessment ok	Male			21/08/2020						
444 444 4444	X Patient	79		Not for secure	Male			06/08/2020				08/08/2020	20/08/2020	

Waiting List and Patient Stay Management

Cambio PFM enables providers to identify the most suitable placement for a patient using an overview of bed availability at a regional or unit level. It supports the transfer of patients within and between units and monitors the progress of Out of Area patients.

Clinicians can use PFM to discover information about a patient's stay, identify discharge dates and delays, and automatically calculate future review dates.

Reporting and Access

Cambio PFM delivers a centralised view of activity and capacity across a provider collaborative or region. It empowers commissioners and providers to understand current pressures and anticipate future demand. System leads can then respond quickly and effectively with available resources, using Cambio PFM to deliver more efficient, more patient-centred care.

Why Cambio?

Cambio technology supports healthcare delivery at more than 35 hospitals and 4 million patients across the UK. Since PFM's first NHS deployment in 2009, Cambio has provided enterprise-wide solutions to multiple NHS organisations including Chesterfield Royal Hospital NHS Foundation Trust; Northern Health and Social Care Trust; and the South West Secure Services Provider Collaborative.

Contact us at info@cambiohealthcare.co.uk to find out more about our work in Provider Collaboratives and across the NHS.

Technical benefits

- Highly interoperable with support for HL7 and FHIR standards.
- Device and browser agnostic.
- Able to operate with multiple instances at corporate, district and regional levels.
- SaaS-managed service available using a UK-based Cloud Service, with encrypted UK-stored data and secure user access management.
- Robust Disaster Recovery and Business Continuity plans included.
- Full patient-level audit trail.
- Data exports available in CSV format.
- Delegated authority functionality for secure system access.